

ResProp Management Privacy Policy

Last Updated 03/26/2021

ResProp Management ("Company", "ResProp", or "We") respects your privacy is committed to protecting it through our compliance with this policy.

This Privacy Policy ("Policy") describes the types of information we collect from you, or that you may provide when you visit or use our website and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy applies to information we collect:

- through the Company's websites operated by the Company and its affiliates;
- when you apply or rent at one of our properties, or through other offline interactions (on-site property visits);
- when you apply for a job with the Company;
- when you engage with the Company as a third-party vendor or contractor;
- through all other general inquiries we receive

It does not apply to information we collected by:

- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or on the Company's website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our website. By accessing or using the website, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of the website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Information We Collect About You and How We Collect It

We collect several types of information from and about visitors of the website, including the following:

- Information you provide directly to us when you apply for a job, or submit an inquiry, such as your name, address, email address, telephone number, social security number, date of birth, demographic information, insurance information, licensing information, financial information, and identify verification information;
- Information communicated to us directly;

- Information you permit third parties to transmit to us or that we independently collect from third parties where permitted by law, for example, background checks, criminal history, and any of your interactions with our advertising and applications on third-party websites and services;
- Information provided to us by affiliates or through non-affiliated third parties, for example, if you access the website through a social networking account, you may allow us to access your personal information collected by that social networking account;
- Usage, viewing, technical, and device data when you visit our website, or open emails we send, including your internet connection, IP address, the equipment you use to access our website, and information collected through cookies, web beacons, and other tracking technologies.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

Details of your visits to our website, including traffic data, location data, logs, and other communication data and the resources that you access and use on the website.

Information about your computer and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). [Click here](#) for information on how you can opt out of behavioral tracking on the website and how we respond to web browser signals and other mechanisms that enable consumers to exercise choice about behavioral tracking.

The information we collect automatically may include personal information or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve the website and to deliver a better and more personalized service, including by enabling us to:

Estimate our audience size and usage patterns.

Store information about your preferences, allowing us to customize the website according to your individual interests.

Speed up your searches.

Recognize you when you return to the website.

The technologies we use for this automatic data collection may include:

Cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our website.

Flash Cookies. Certain features of our website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on the website. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.

Web Beacons. Pages of our website and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Third-Party Use of Cookies and Other Tracking Technologies

Some content or applications, including advertisements, on our website are served by third parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies to collect information about you when you use our website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see Choices About How We Use and Disclose Your Information.

How We Use Your Information

We may use the information that we collect about you or that you provide to us, including any personal information:

- For the purpose for which you provided it;
- To present our website and its contents to you;
- To provide you with information that you request from us;

- For customer support and to respond to your inquiries;
- To personalize content and user experience;
- With your consent, to contact you regarding certain services or information you have requested, website features and improvements, or other products or services that may interest you;
- To provide you with location based information;
- To improve customer service and user experience;
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and the Company;
- To process billing and payment including sharing with third-party payment gateways and payment service providers in connection with the Company;
- To send promotional content announcing new projects, special offers, or other information that may interest you;
- For our market research and analysis, including counting ad impressions to unique website visitors, verifying positioning and quality of ad impressions, and auditing compliance with this specification and other standards;
- To send you marketing or promotional emails, unless you have opted-out of such communications;
- To develop scores and ratings about you and others that may be proprietary to the Company, or may be visible to the general public;
- To notify you about changes to our website or any products or services we offer or provide through it; and

Sharing of Your Information

We may share personal information that we collect, or you provide as described in this privacy policy:

- To our subsidiaries or affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- To enforce or perform in accordance with our terms of use or any other legal terms that govern your use of the website, including for payment processing, billing and collection purposes
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of ResProp, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's [website](#). If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- **Disclosure of Your Information for Third-Party Advertising.** If you do not want us to share your personal information with unaffiliated or non-agent third parties for promotional purposes, by sending us an email with your request to legal@respropmanagement.com.
- **Promotional Offers from the Company.** If you do not wish to have your email address used by ResProp to promote our own or third parties' products or services, you can opt-out by unsubscribing or by sending us an email stating your request to legal@respropmanagement.com. If we have sent you a promotional email, you may send us a return email asking to be omitted from future email distributions.
- **Targeted Advertising.** If you do not want us to use information that we collect or that you provide to us to deliver advertisements according to our advertisers' target-audience preferences, you can opt-out. For this opt-out to function, you must have your browser set to accept all browser cookies.

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's [website](#).

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our website.

Changes to This Policy

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the website home page. If we make material changes to how we treat our users' personal information, we will notify you by email to the email address specified in your account and through a notice on the website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our website and this privacy policy to check for any changes.

Statement Regarding European General Data Protection Regulation (GDPR), and the California Consumer Privacy Act (CCPA)

ResProp does not offer goods or services to, or monitor the behavior of, data subjects in the European Union.

If you are a California resident, California law may provide you with additional rights regarding our use of your personal information. To learn more about your California privacy rights, visit <https://oag.ca.gov/privacy/ccpa>.

Sale of Data

ResProp does not currently sell data triggering opt-out requirements in certain jurisdictions.

Contact Us

If you have any questions about the Privacy Policy or the website, please contact us by sending an email to legal@respropmanagement.com.